

PROCEDURE FOR REGISTRATION OF AN INTERNATIONAL PATIENT AS INPATIENT

- ❖ The international patient seeking direct admission/ advised admission by our consultants after consultation will approach one of the admission counters with the admission order by the consultant
- ❖ The admission counter staff will direct them to PRO.
- ❖ PRO is to review the following documents, inform the consultant and arrange for admission.
 - (1). Photo ID of the patient and attenders
 - (2). VISA for medical treatment for the patient and attendant.
 - (3). Copy of insurance policy, patient's insurance company empanelment card in case of cashless hospitalisation
 - (4). Referral letter to Doctor to particular Consultant
 - (5). All documents, investigation reports related to the ailment
- ❖ Financial counselling by PRO is to be explained in detail.
- ❖ The room categories to be detailed to the patient and attendants
- ❖ The services and facilities, rights and responsibilities, procedure for lodging a complaint, procedure to give feedback will be explained to the international patient and attenders by PRO.
- ❖ Copy of the passport(photo page and visa page) has to be filed in the
- ❖ IP case sheet which is mandatory based on the directives from the Government of India
- ❖ The patient must have a valid 'MEDICAL VISA' denoted by 'MED VISA'

- ❖ and the accompanying attender must have a valid 'MEDICAL ATTENDANT VISA' denoted by 'MEDX' visa issued by Government of India. A maximum of only two attendants are issued MEDX visa to accompany the patient.
- ❖ The above visa allows for multiple entries within 180 days.
- ❖ Patients from Bhutan and Nepal do not require a medical visa if their duration of stay does not extend beyond 15 days
- ❖ Maldivian nationals can be treated without any visa up to 90 days of their arrival in India
- ❖ All other foreigners (other than OCI and PIO card holders must have medical visa for treatment in India(OCI- Overseas Citizenship of India
- ❖ PIO – Persons of Indian origin)
- ❖ If a foreigner with tourist visa falls ill and requires specialised treatment, his/her tourist visa should be converted to medical visa by the FRRO/FRO on the basis of a medical certificate obtained from a government /ICMR (Indian Council of Medical Research) recognised hospital.
- ❖ On E- tourist Visa, which is valid for 30 days,short term medical treatment is allowed. However, the foreigners require longer treatment in India
- ❖ should come on medical visa.